



**USER MANUAL • HANDBUCH • HANDLEIDING • MANUEL  
DESCRIPTIF • РУКОВОДСТВО ПОЛЬЗОВАТЕЛЯ •  
КЕРІВНИЦТВО КОРИСТУВАЧА • INSTRUKCJA OBSŁUGI**

**ICAM-WHD-02**



**HD SMART WIFI CAMERA  
HD SMART WIFI IP-CAM  
SMART HD WIFI CAMERA  
CAMESCOPE NUMÉRIQUE HD + WIFI  
WIFI SMART-KAMERA, 720P  
WIFI SMART-KAMERA, 720P  
WIFI HD SMART KAMERA**

## **Features**

- HD 720p indoor WiFi IP-camera with built-in microphone
- WiFi function - easily connect the camera to your network via your smartphone or tablet
- Free mobile apps allow you to monitor your camera from all over the world via internet
- Includes camera control software for Windows
- Motion detection and alarm alerts by e-mail
- Place it on any flat surface, or easily mount it to a wall or ceiling

## **Specifications**

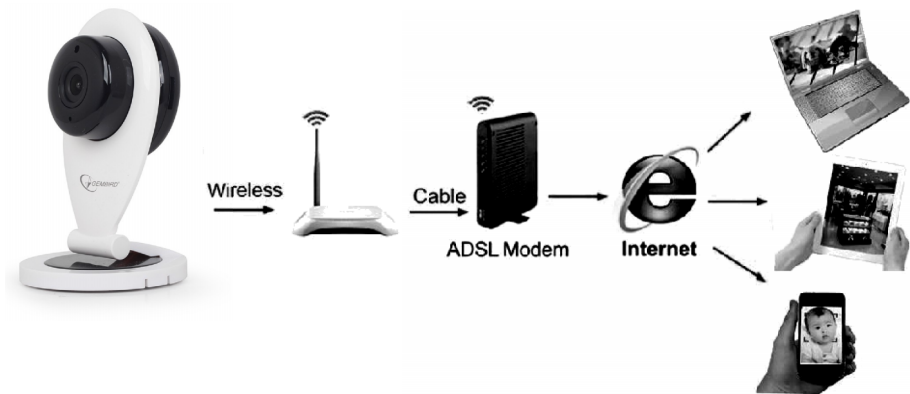
- InterfacesWiFi: 802.11 b/g/n
- Image sensor: 1/4" CMOS 1 Mega pixels, 3.6 mm lens system, F = 2.0; 75 degrees angle of view
- Video resolution: 30 fps at 1280 x 720, 640 x 360, 320 x 180
- Video format: H.264/MJPEG
- Sound SNR: 48 dB
- Electronic shutter speed: 1/50 - 1/100000 second
- Web-protocols supported: SMTP, DHCP, UPNP, NTP, RTSP, ONVIF

- Built-in speaker
- Built-in IR backlight and IR-CUT filter
- MicroSD card up to 64 GB supported
- Power consumption: 5 VDC up to 1 A, no battery inside
- AC power adapter: 100 - 240 V AC input, 5 V DC output up to 1 A
- Dimensions: 70 x 70 x 110 mm
- Weight: 0.2 kg
- Operating conditions: -10 - 50 Celsius degrees at 10-85% humidity
- FOR INDOOR USE ONLY



## INTRODUCTION.

Thank you for purchasing the ICAM-WHD-02 HD smart WiFi camera!  
This manual will explain how you can connect the camera to the internet in a few easy steps. Once connected, you can view/monitor the video feed anywhere in the world, via your smartphone, tablet or PC.



## CAMERA OVERVIEW AND SETTING UP.



You can place this HD smart WiFi camera on the desktop or fix it on the wall or ceiling.

*Use on desktop :*

Just put camera on the desk and adjust the view angle to your preference.

*Mounting on the wall:*



The bracket consists of 2 parts. Use a flat screwdriver to carefully remove the bottom mounting plate from the camera base. Fix the mounting

plate to the wall or ceiling with appropriate screws/plugs. Then click the camera base onto the fixed mounting plate on the wall. Adjust the view angle to your preference and you're done!



Connect the included power adapter to the camera to power up the camera. When you see the blue LED blinking, it means camera is ready for setup. (LED will burn continuously after camera wifi setup is complete)

## **CONNECTING IP CAMERA TO WIFI AND INSTALLING AND USING THE MOBILE APP**

## INSTALLING APP:

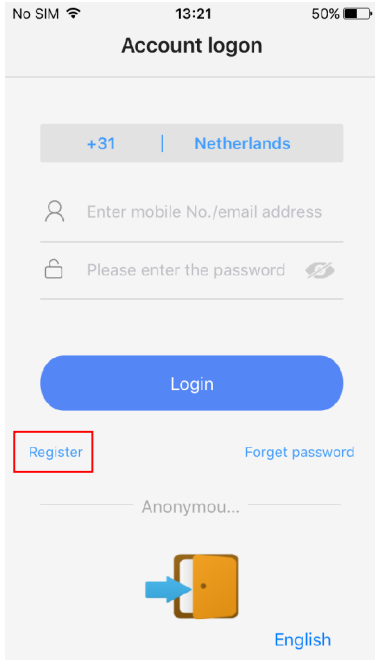
1. Open the Apple App store or Google Play store on your phone/tablet and search for "YOOSEE". Download and install the YOOSEE app on your phone or tablet.



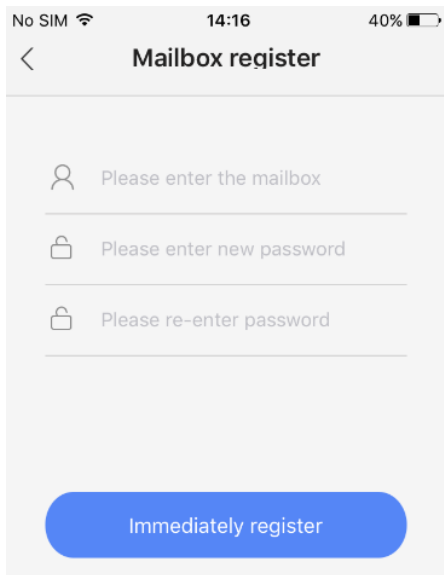
## APP REGISTRATION AND LOGIN:

2. When you open the app for the first time, you have to two options. Either to create a personal user account and register with your email, or to jump right in and use the app anonymous (no registration). (if you want to use the camera on several devices, it is advised to register it on a user account. For the anonymous login, just push the anonymous login button (door). For the account registration option, follow the following 4 easy steps.

I. Open your app on the phone and click on “Register”.

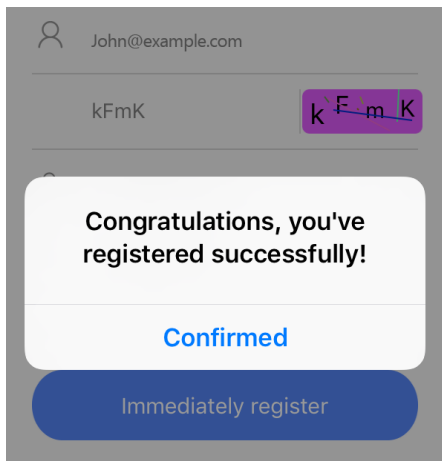


II. Input your email address and create password

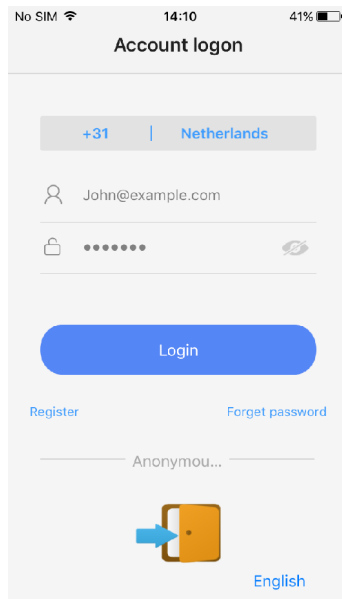




III. Enter the random code (case sensitive) and press “register”.



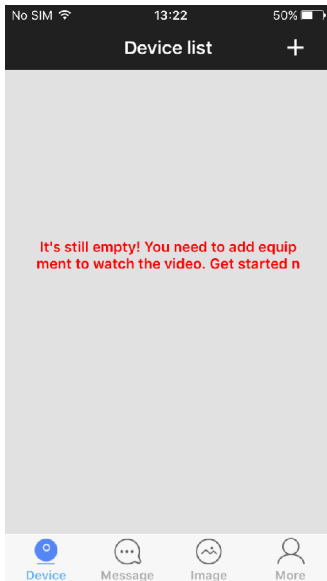
IV. now login with your email address and password



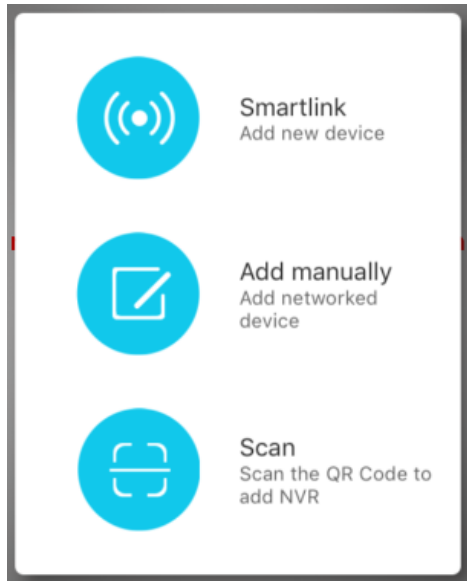
### CONNECTING THE IP CAMERA TO WIFI:

3. Now please power the camera on with power adapter. Make sure your phone WiFi is turned on. The camera now starts up and will start beeping every other second. Follow next steps to connect camera to wifi.

I. Press “+” to connect the camera and add it to the device list.



II. Three ways for connecting, Smart link manual add and via QR code.



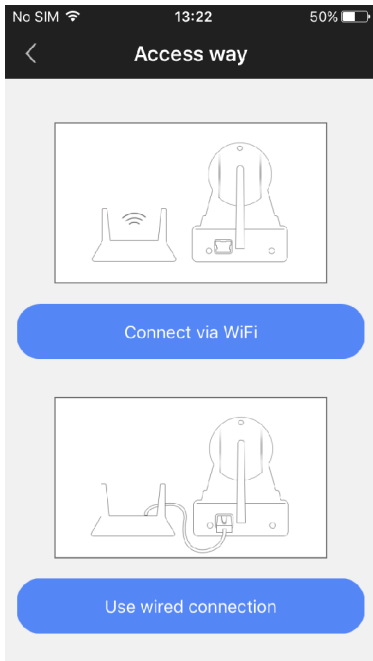
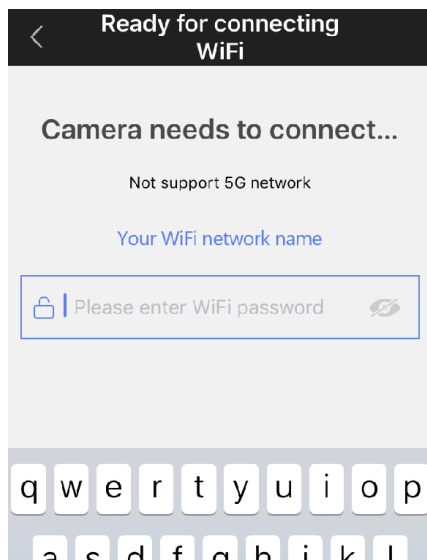
4. Now press the plus (+) sign in the top right corner of the screen to add a camera to the app camera list.
5. There are two ways for connecting your camera:
  - I. Smartlink
  - II. Add manually.
  - III. QR code scan (only if QR code is present on your camera)

Easiest is the Smartlink option. To use this, put the phone near the camera. Listen carefully, the Smartlink option only works when the camera is beeping every other second. This beeping means the camera can be paired to your wifi network. If this is not the case, please try to reset the camera with a pin via the reset button at the bottom of the camera.

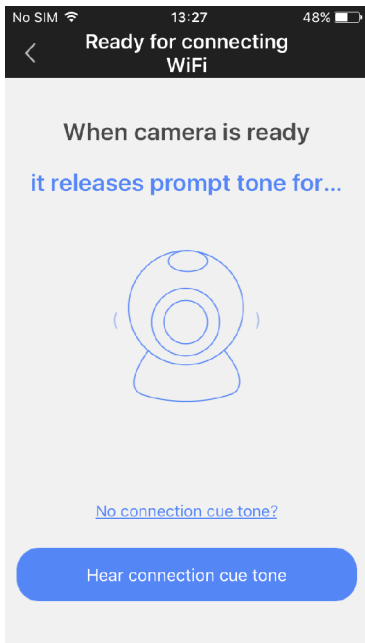
The Manual Add option is only suitable to add cameras that are already connected to wifi. If this is not the case, please use the Smartlink option.

The QR code scanning option is only available when a sticker with QR code is present on your camera. If there is no sticker, the QR code option is not available.

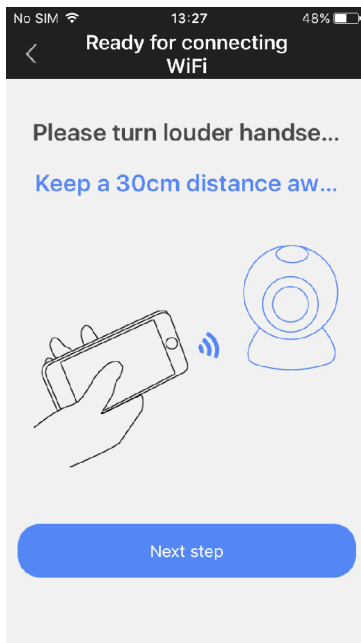
Please follow the steps on the next pages to connect the camera to your wifi network via the Smartlink option.

**I. Press “connect via wifi” button****II. Enter the password of your wifi network**

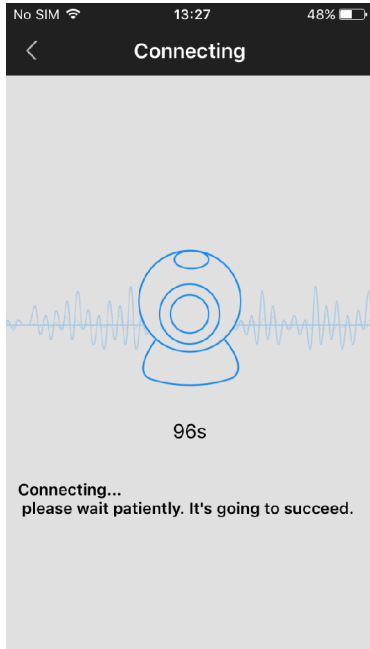
III. If you hear the camera beeping, continue by pressing blue button. (Not beeping? Reset camera first)



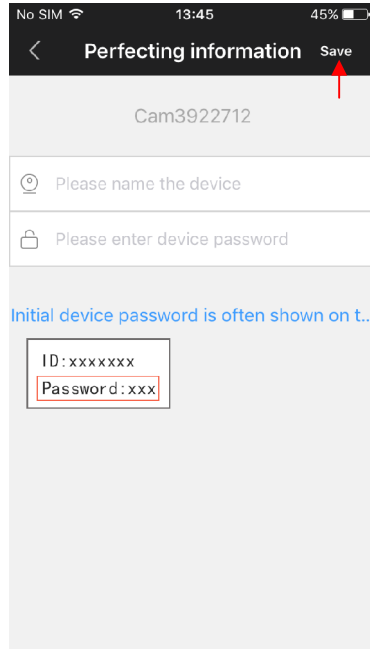
IV. Turn up the volume of your phone/tablet and click 'next'



V. You will now hear sonic connection tone sequence from phone. Please wait...

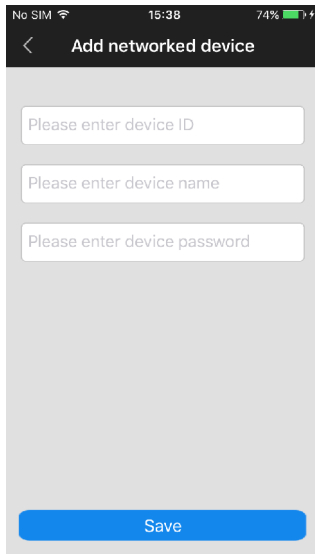


VI. When connected, you can name your camera and enter the camera password (123). Click 'save'.



### Adding camera manually:

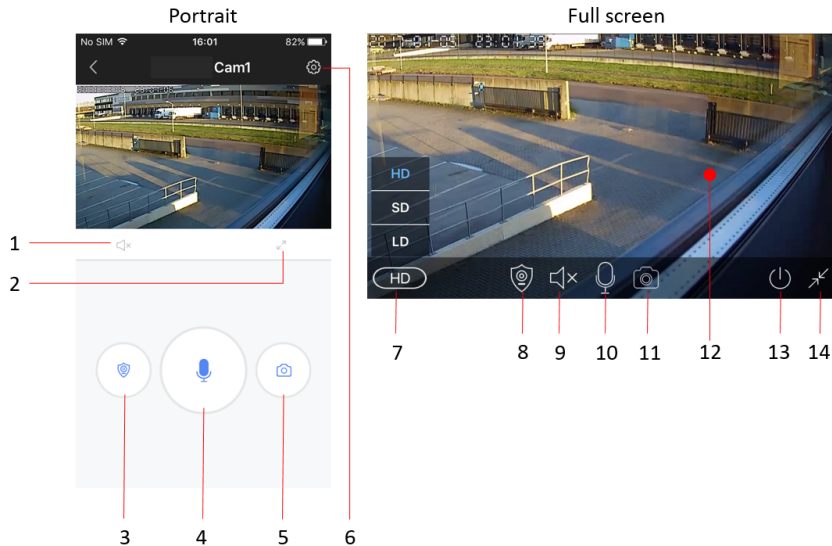
If your camera is already connected to your home wifi (online camera) and you want to add it to the YOOSEE app on your second phone/tablet, you can add it manually. For this, you need the camera ID number and its password. The ID number is written on a sticker on the camera itself. The default password is 123, but if you changed this password, you should use the camera's current personal password to add it.

A screenshot of a mobile application interface. At the top, the status bar shows "No SIM", signal strength, time "15:38", and battery "74%". Below the status bar is a dark header with a back arrow and the text "Add networked device". The main area contains three white input fields with light gray placeholder text: "Please enter device ID", "Please enter device name", and "Please enter device password". At the bottom is a blue button with the text "Save".

In the 'Device name' field you can type any name you like, e.g. 'Living room cam1'. Click 'Save' to add the camera to your device list.

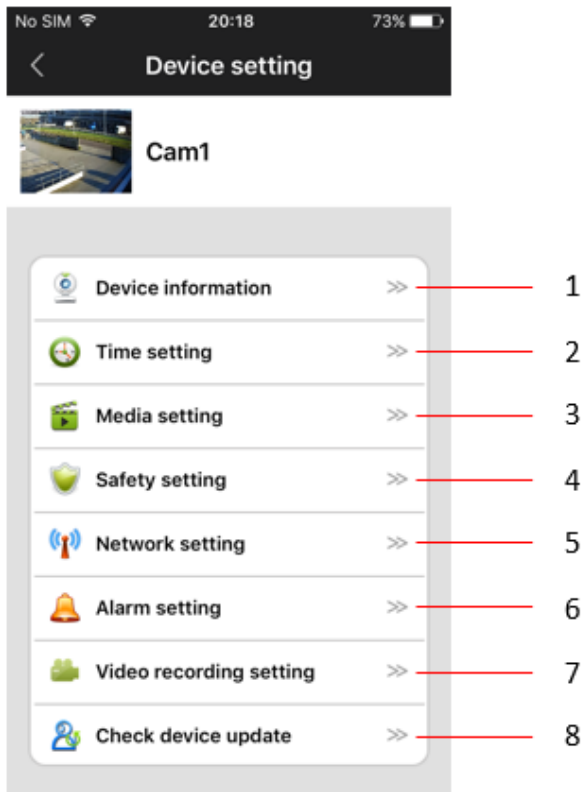
## HOW TO USE THE APP / VIEW CAMERA VIDEO FEED:

Function and button overview:





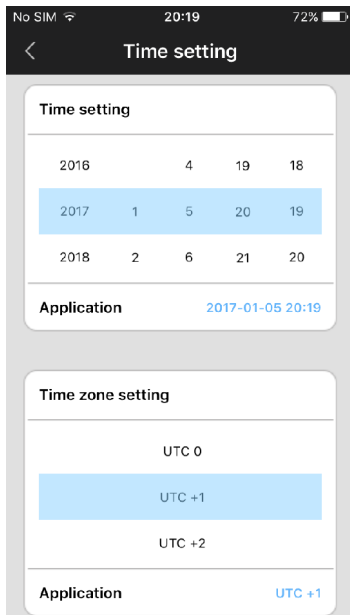
1. Mute button
2. Enable full screen mode
3. Toggle alarm mode
4. Microphone button (hold to talk)
5. Snapshot button
6. Settings menu button
7. Video quality settings
8. Toggle alarm mode
9. Mute button
10. Microphone
11. Snapshot button
12. Live video feed from camera
13. Exit camera
14. Exit full screen mode



## 1. Device information

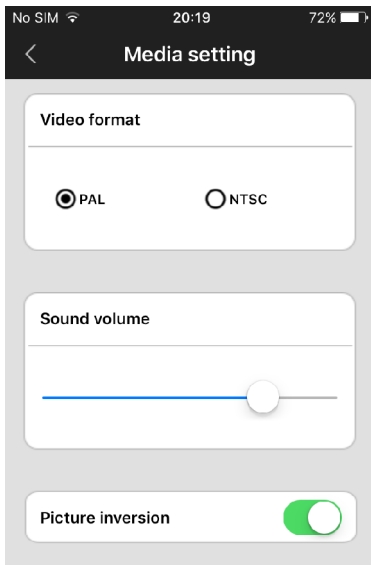
Check device information (e.g. device ID number) and change camera name.

## 2. Time settings.



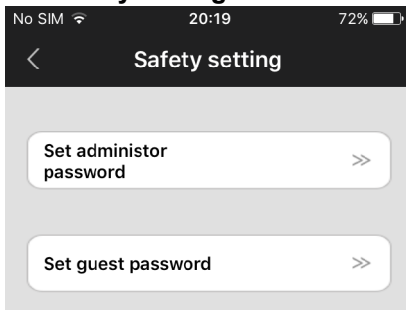
The camera should show the right time automatically. If not, you can also set it manually. First set the correct time zone (for NL, DE, FR, BE, CZ set time zone to UTC+1) and press 'application' in the Time zone setting area. Then check if time and date are correct and press 'application' in the Time setting area. Time should now be correctly set.

### 3. Media settings



Here you can setup video format (set to PAL for EU), device volume and also invert the camera image. This is required when the camera is mounted upside down on e.g. a ceiling.

#### 4. Safety settings



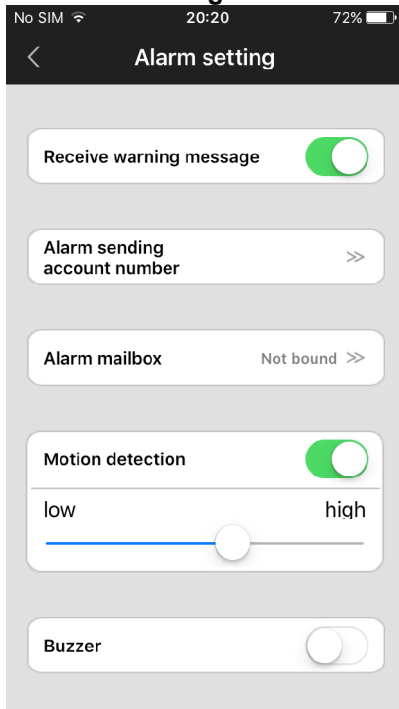
The default password for your camera is 123. This is a very weak standard password. It is highly recommended to change it to a stronger personal password. The administrator password gives access to all camera functions. You can also set a separate Guest password for viewing only (no administrator rights).

#### 5. Network settings



You can switch between wired and wifi connection method here.

## 6. Alarm settings



Here you can setup motion detection and alarm messages.

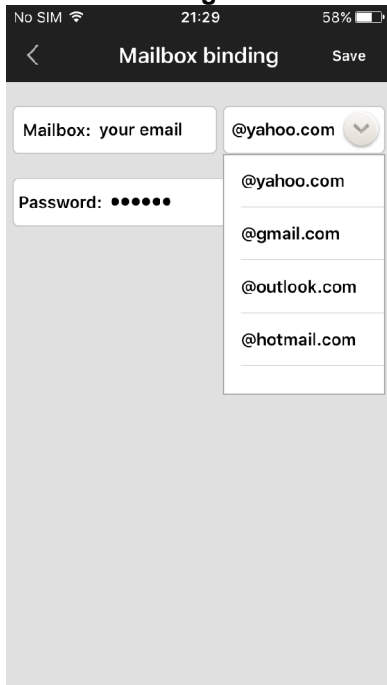
Enable “receive warning message” to receive push message alarm notifications on your phone/tablet.

If you enable motion detection, you can set the sensitivity by moving the slider to lower or higher level.

You can also enable an alarm buzzer (siren) which will sound from the camera when motion is detected. The buzzer duration can be set to 1/3/5 minutes.

The camera also is able to send alarm notification by email. On the next page the email settings are explained.

## 6.1 Email settings



No SIM 21:29 58%

< Mailbox binding Save

Mailbox: your email @yahoo.com

Password: ●●●●●●

@yahoo.com

@gmail.com

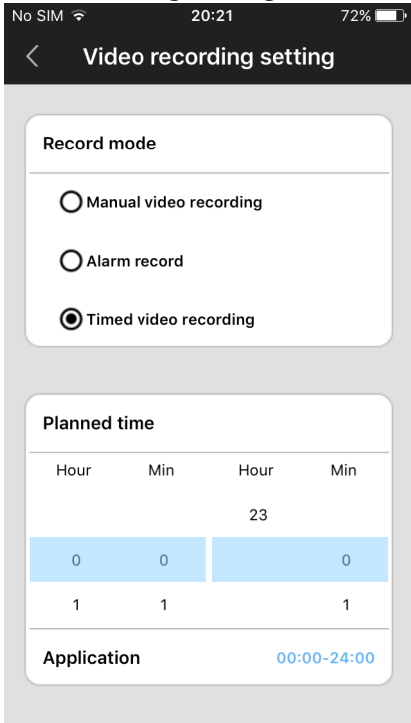
@outlook.com

@hotmail.com

If you press the “Alarm mailbox” option, the email settings screen appears. Here you can setup your email account information to enable the camera to send you an email message in case of an alarm detection. The email message will be just a short message to notify you of the alarm and it will have a snapshot attached. The camera supports the most used email services like Gmail, Outlook, yahoo, etc. IT is also possible to setup your email settings manually, but not every private email provider supports this.

**TIP:** if your private email provider’s mail (SMTP) server does not accept mail sent from this camera, you can always setup a free email account from one of the above mentioned providers and have the emails from this free account automatically forwarded to you private email address.

## 7. Recording settings



No SIM 20:21 72%

< Video recording setting

**Record mode**

Manual video recording

Alarm record

Timed video recording

**Planned time**

Hour	Min	Hour	Min
		23	
0	0		0
1	1		1

**Application** 00:00-24:00

Setup recording settings to manual, alarm-triggered or scheduled recording.

To use the recording function, a micro SD card must be inserted into the camera.

If you select the timed video recording option, the camera will record automatically on the predefined time-period. When the SD card is full, it will automatically overwrite the oldest recordings.


If you select the alarm recording option, the camera will only record when motion is detected. The recording will be either 1, 2 or 3 minutes in duration.



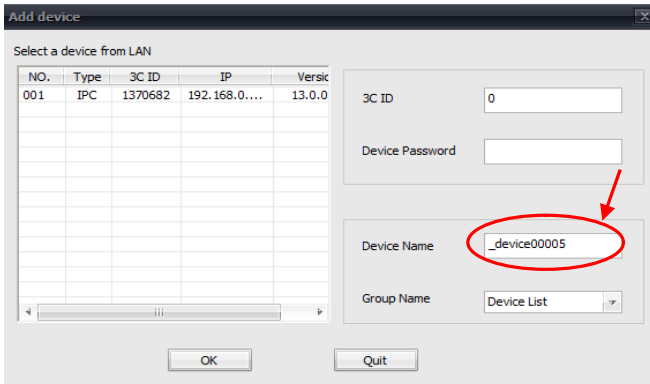
## USING PC SOFTWARE:

This camera can be used together with the CMS camera software. You can download this software from our website, [www.gembird.nl](http://www.gembird.nl). With the CMS software package, you can monitor the live feed of multiple cameras on your PC. Follow below steps to install the software and set it up for first use.

1. Downloading the software to the PC from the camera's product page on [www.gembird.nl](http://www.gembird.nl)
2. Install the software onto your PC. Follow the directions on your screen.
3. Start the software and login.
  - a. There are two ways to login to the CMS software, select "remote login" if you registered your camera(s) to your personal account. This is the same account that you registered on your phone/tablet in the YOOSEE app. If you have created this account before, there is no need to register again.
  - b. Select "Log on locally" to login without user account. The default login credentials are:  
Login: admin  
password: 00000000
4. Now you can add your camera to the CMS software.

On the left side of the "CMS" software interface, there is a  button. Click this button to add a camera to the software. A list will be shown with all available cameras within your network. Select the camera you want to add, enter the device name, ID and password and click ok.





Select a device from LAN

NO.	Type	3C ID	IP	Versic
001	IPC	1370682	192.168.0...	13.0.0

3C ID:

Device Password:

Device Name:

Group Name:

OK Quit

#### 4 .Device monitor in the PC.

Open CMS software , right click device name -» start monitor , as the following picture:

#### 5 .The video setting in PC.

- 1) Video: this device (this setting can allow you to) can store the video in the computer's hard disk, right click on the monitor screen, select "start video"
- 2) Playback: this device (this setting can allow you to) can playback the video from computer, open the CMS software, click on "playback" button, user can find the playback files according to the date, then play it directly, ( this function need to work with SD card inset in camera)

## FAQ

**Q: How to restore the factory default settings?**

A: There is one small hole at the bottom of the camera. Press the small reset button inside with until you hear a sound like "drawing a sword". This sound means that the reset was successful.

**Q: Failure when adding devices**

A: Please check that if the camera and the phone are in the same LAN.

If the camera and the phone aren't in the same LAN, users should use ID number to manually add the camera.

**Q: When trying to watch camera live feed, it says password is wrong.**

A: Please check if the remote access password is right or not, the password set up when adding the camera. If it is wrong, please select "edit" in the entry list of the camera and set up a remote access password again.

If you forget the remote access password of the camera, you can press "Reset" and the device will restore the factory default setting. When you add the camera in the first time, you need to set up a new password. Otherwise, you cannot continue the remote access.

**Q: It shows that devices offline in the devices list.**

A: Please check that if camera is connected to the internet.

**Q: When video playback, the video files cannot be found.**

A: Please check if SD card is damaged.

Please check when the video files are searched and the system time of camera.

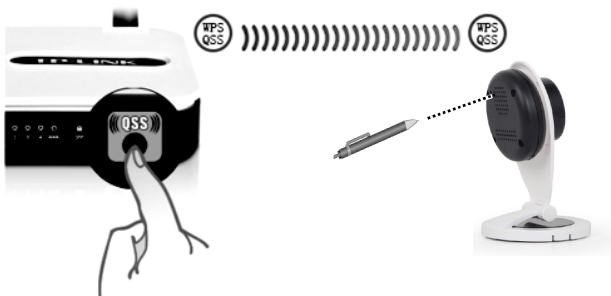
**Q: The camera can't connect with WIFI**

A: Please check if the password of WIFI is right.

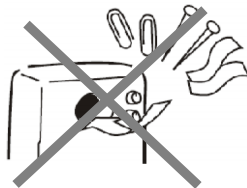
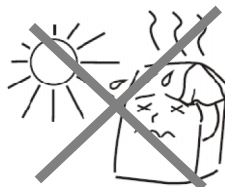
**Note:** The camera doesn't support 5GHz networks, please connect the phone with 2.4 GHz WIFI network when setting up the camera.

#### 4. ONE KEY WIFI CONFIGURATION BY WPS/QSS.

- Power on the camera and wait for about 1 minute, press and hold the reset button for 3 to 5 seconds and then release it, the LED Status light will be always ON.
- Click the “WPS/QSS” button on the router, the camera and router will be configured WiFi by WPS/QSS protocol.
- After configuration successfully, the LED status light on camera will flash quickly for some seconds, then it will be connected to router automatically and LED lights will be always ON.



<p><b>(ENG) Declaration of conformity</b>          This product is tested and complies with the essential requirements of the laws of member states concerning RED (2014/53/EU). The CE declaration can be found under <a href="http://www.gembird.eu">www.gembird.eu</a></p>	<p><b>(NL/BE) Verklaring van overeenstemming</b>          Dit product is getest en voldoet aan alle geldende nationale en Europese richtlijnen en regelgeving met betrekking tot RED (2014/53/EU). Dit product heeft een CE-markering en de bijbehorende CE-verklaring van overeenstemming is beschikbaar op onze website: <a href="http://www.gembird.eu">www.gembird.eu</a></p>
<p><b>(FR/BE) Déclaration de conformité</b>          Le produit est contrôlé et remplit les exigences des directives nationales et de la directive RED (2014/53/EU). La conformité CE a été démontrée et les déclarations correspondantes sont déposées chez le fabricant a: <a href="http://www.gembird.eu">www.gembird.eu</a></p>	<p><b>(DE) Konformitätserklärung</b>          Dieses Produkt wurde getestet und stimmt mit den grundlegenden Anforderungen der Richtlinie RED (2014/53/EU) überein. Die Konformitätserklärung kann auf unserer Webseite <a href="http://www.gembird.eu">www.gembird.eu</a> heruntergeladen werden.</p>
<p style="text-align: center;"><b>Deklaracja zgodności</b></p> <p>Ten produkt został przetestowany i jest zgodny z zasadniczymi wymaganiami przepisów ustawowych państw członkowskich dotyczących RED (2014/53/EU). Deklaracja CE znajduje się pod adresem <a href="http://www.gembird.eu">www.gembird.eu</a></p>	



**Waste disposal:**

Do not deposit this equipment with the household waste. Improper disposal can harm both the environment and human health. For information about waste collection facilities for used electrical and electronic devices, please contact your city council or an authorized company for the disposal of electrical and electronic equipment.

**Entsorgungshinweise:**

Werfen Sie dieses Gerät nicht in den Hausmüll. Unsachgemäße Entsorgung kann sowohl der Umwelt als auch der menschlichen Gesundheit schaden. Informationen zu Sammelstellen für Altgeräte erhalten Sie bei Ihrer Stadtverwaltung oder einer autorisierten Stelle für die Entsorgung von Elektro- und Elektronikgeräten.

**Richtlijnen m.b.t. afvalverwerking**

Batterijen en accu's dienen als klein-chemisch afval afgeleverd te worden bij toegewezen afvalverzamelpunten (zie [www.afvalgids.nl](http://www.afvalgids.nl)). U dient ervoor te zorgen dat de batterijen/accu's leeg zijn en dus geen stroom meer kunnen leveren. Let op, de batterijen/accu's dienen onbeschadigd ingeleverd te worden.

Gooi dit product niet weg in uw vuilnisbak. Dit kan zowel het milieu als de menselijke gezondheid schade toebrengen. Informatie over het inleveren van dit product kunt u inwinnen bij uw gemeentelijke vuilnisdienst of andere geautoriseerde instelling in uw buurt.

**Traitement des déchets:**

Ne jetez pas cet appareil dans les déchets domestiques. Un traitement inapproprié peut être dommageable à l'environnement et à la santé humaine.

Vous trouvez des informations sur les centres de rassemblement des appareils vieux chez l'administration municipale ou

chez un centre autorisé pour le traitement des appareils électriques ou électroniques.

**Przekreślony kosz**

- produkt oznaczony tym symbolem oznacza, że nie może być traktowany jako odpad domowy. Zapewniając prawidłową utylizację pomagasz chronić środowisko naturalne. W celu uzyskania szczegółowych informacji dotyczących recyklingu niniejszego produktu należy skontaktować się z punktem sprzedaży detalicznej, w którym dokonano zakupu, lub organem władzy lokalnej.

**WARRANTY CONDITIONS**


The receipt must clearly list the date of purchase and the part number, in addition it should be printed. Keep the receipt for the entire warranty period since it is required for all warranty claims. During the warranty period the defective items will be credited, repaired or replaced at the manufacturer's expense. Work carried out under the warranty neither extends the warranty period nor starts a new warranty period. The manufacturer reserves the right to void any warranty claim for damages or defects due to misuse, abuse or external impact (falling down, impact, ingress of water, dust, contamination or break). Wearing parts (e.g. rechargeable batteries) are excluded from the warranty. Upon receipt of the RMA goods, Gembird Europe B.V. reserves the right to choose between replacement of defective goods or issuing a credit note. The credit note amount will always be calculated on the basis of the current market value of the defective products

Gembird Europe B.V.  
Wittevrouwen 56, 1358CD Almere, The Netherlands  
[www.gembird.nl/service](http://www.gembird.nl/service)  
[support@gmb.nl](mailto:support@gmb.nl)

**GARANTIE BEDINGINGEN**


Die Garantie beträgt 24 Monate ab Verkaufsdatum an den Endverbraucher. Das Kaufdatum und der Gerätetyp sind durch eine maschinell erstellte Kaufquittung zu belegen. Bitte bewahren Sie Ihren Kaufbeleg daher für die Dauer der Garantie auf, da er Voraussetzung für eine eventuelle Reklamation ist. Innerhalb der Garantiezeit werden alle Mängel, wahlweise durch den Hersteller entweder durch Instandsetzung, Austausch mangelhafter Teile oder im Austausch, behoben. Die Ausführung der Garantieleistung bewirkt weder eine Verlängerung noch einen Neubeginn der Garantiezeit. Eine Garantieleistung entfällt für Schäden oder Mängel die durch unsachgemäße Handhabung oder durch äußere Einwirkung (Sturz, Schlag, Wasser, Staub, Verschmutzung oder Bruch) herbeigeführt wurden. Verschleißteile (z.B. Akkus) sind von der Garantie ausgenommen.

GEMBIRD Deutschland GmbH  
Coesterweg 45, 59494 Soest  
Deutschland  
[www.gembird.de](http://www.gembird.de)  
Wenn Sie Hilfe im Umgang mit unseren Produkten benötigen, können Sie uns kostenlos via E-Mail an [support@gembird.de](mailto:support@gembird.de) oder über unser Hilfe-Forum erreichen: <http://gembird-support.de/>



<b>GARANTIE VOORWAARDEN</b> 	<b>CONDITIONS DE GARANTIE</b> 
<p>Op de aankoopbon moeten de aankoopdatum en productomschrijving duidelijk vermeld staan.</p> <p>Gelieve de aankoopbon de gehele garantieperiode te bewaren, deze is ten alle tijden benodigd voor alle garantie aanspraken.</p> <p>Tijdens de garantieperiode zullen alle gebreken verholpen of vervangen worden door de fabrikant d.m.v. reparatie, omruiling van het defecte onderdeel of het gehele apparaat. Aanspraken tijdens de garantieperiode leiden niet tot verlenging hiervan. Garantieaanspraak vervalt bij schade of gebreken die ontstaan zijn door oneigenlijk gebruik, misbruik of invloeden van buitenaf (vallen, stoten, water, stof, vuil of breken). Slijtagegevoelige onderdelen (b.v. batterijen) zijn uitgesloten van garantie. Bij ontvangst van de RMA goederen behoudt Gembird zich het recht om te kiezen tussen vervanging van de defecte waren of het uitgeven van een kreditnota. Het bedrag van de kreditnota zal altijd gecalculeerd zijn op basis van de huidige marktprijs voor het defecte produkt.</p>	<p>Le talon de garantie doit énumérer clairement la date d'achat et le type d'appareil.</p> <p>Conservez le reçu d'achat pendant toute la durée de la garantie car elle est nécessaire pour toute réclamation.</p> <p>Au cours de la période de garantie tous les défauts doivent être remplacé aux frais du fabricant, soit par la réparation ou le remplacement de la pièce défectueuse ou l'ensemble du produit. Les travaux effectués sous garantie ne prolongent pas la période de garantie ni ne commencent pas une nouvelle période de garantie.</p> <p>Le fabricant se réserve le droit d'annuler toute demande de garantie pour les dommages ou défauts dus à une mauvaise utilisation, abus ou les effets externes (chute, choc, pénétration de l'eau, la poussière, etc..).</p> <p>Les pièces d'usure (par exemple les piles rechargeables) sont exclus de la garantie.</p> <p>Dès réception de la marchandise sous garantie, le SAV de Gembird Europe BV se réserve le droit de choisir entre le remplacement des produits défectueux ou de délivrer un avoir.</p> <p>Le montant d'avoir sera toujours calculée sur la base de la valeur actuelle du marché des produits défectueux.</p>
<p>Gembird Europe B.V. Wittevrouwen 56, 1358CD Almere, The Netherlands <a href="http://www.gembird.nl/service">www.gembird.nl/service</a> <a href="mailto:helpdesk@gembird.nl">helpdesk@gembird.nl</a> Tel: 0900-GEMBIRD (€ 0,25 p/m binnen Nederland, exclusief mobiele telefoonkosten)</p>	<p>Gembird Europe B.V. Wittevrouwen 56 1358CD Almere, The Netherlands <a href="http://www.gembird.nl/support">www.gembird.nl/support</a> <a href="mailto:gembird@letmerezepair.fr">gembird@letmerezepair.fr</a> +33(0) 251 404849 Prix d'appel depuis telephone fixe Pays-Bas : 0.15 euro / min Prix d'appel depuis telephone mobile / autre pays - selon operateur</p>

**ГАРАНТИЙНЫЙ ТАЛОН**

1. Гарантийное обслуживание предоставляется в течение срока гарантии, при наличии правильно и четко заполненного гарантийного талона, и изделия в полной комплектации. Серийный номер и модель изделия должны соответствовать указанным в гарантийном талоне.

2. Гарантийное обслуживание представляет собой бесплатное устранение всех неполадок (ремонт), или замену изделия на новое (аналогичное).

3. Гарантия не распространяется на неисправности, вызванные следующими причинами:

- использование изделия не по назначению.
- нарушение условий эксплуатации, хранения или перевозки изделия, которые указаны в настоящей инструкции.
- подключение нестандартных или неисправных периферийных устройств, аксессуаров.
- механические повреждения, попадание внутрь изделия посторонних предметов, веществ, жидкостей, насекомых.
- ремонт изделия не уполномоченными на то лицами.

4. Комплектность и внешний вид изделия проверяются Покупателем при получении товара в присутствии персонала фирмы.

Послепродажные претензии по укомплектованности и внешнему виду не принимаются.

Наименование изделия: \_\_\_\_\_

Модель \_\_\_\_\_

Серийный номер \_\_\_\_\_

Срок гарантии \_\_\_\_\_

Дата продажи « \_\_\_\_ » \_\_\_\_\_ 20 \_\_\_\_ года

Фирма-продавец: \_\_\_\_\_

Адрес и телефон фирмы-продавца: \_\_\_\_\_

М.П. С условиями гарантии ознакомлен и согласен:

Продавец: \_\_\_\_\_ Покупатель: \_\_\_\_\_

**УМОВИ ГАРАНТІЙНОГО ОБСЛУГОВУВАННЯ**

1. Гарантійне обслуговування надається протягом терміну гарантії, при наявності Гарантійного талону, заповненого належним чином, та виробу в повній комплектації.

2. Гарантійне обслуговування не підтримується в разі порушення правил експлуатації, зберігання або перевезення виробу, що зазначені в інструкції по експлуатації виробу.

3. Гарантійне обслуговування скасовується у випадках:

- наявності механічних пошкоджень або слідів стороннього втручання;
- пошкодження викликані стихійним лихом або нещасним випадком, включаючи й блискавку, потраплянням у виріб сторонніх предметів, рідин, комах, тощо;
- пошкодження викликані застосуванням або підключенням нестандартних або несправних периферійних пристроїв, аксесуарів;

4. Гарантія не поширюється на витратні матеріали та додаткові аксесуари;

3 гарантійними умовами згоден.

Підпис покупця: \_\_\_\_\_

ГАРАНТІЙНИЙ ТАЛОН № \_\_\_\_\_

Товар/модель \_\_\_\_\_

Серійний номер \_\_\_\_\_

Термін гарантії \_\_\_\_\_

Дата продажу \_\_\_\_\_

Продавець (назва, телефон)

\_\_\_\_\_

Печатка та підпис продавця

\_\_\_\_\_

3 гарантійних питань звертайтеся до сервісних центрів Gembird. Про адреси та контакти Ви можете дізнатися на сайті [www.gembird.ua](http://www.gembird.ua) або по телефону 044-4510213.

## WARUNKI GWARANCJI



Rachunek powinien wskazywać datę zakupu i symbol zakupionego towaru, dodatkowo powinna być wydrukowany. Przechowuj paragon przez cały okres gwarancji, ponieważ jest on wymagany do większości roszczeń gwarancyjnych. W okresie gwarancyjnym wadliwe przedmioty zostaną skretydowane, naprawione lub wymienione na koszt producenta. Naprawy wykonane w ramach gwarancji nie przedłuża okresu gwarancji ani nie rozpoczyna nowego okresu gwarancji. Producent zastrzega sobie prawo do anulowania wszelkich roszczeń gwarancyjnych dotyczących uszkodzeń lub usterek wynikających z niewłaściwego użytkowania, nadużyć lub skutków zewnętrznych (upadek, uderzenie, wnikięcie wody, kurz, zanieczyszczenie lub zerwanie). Części zużywające się (na przykład akumulatory) są wyłączone z gwarancji. Po otrzymaniu towarów RMA, Gembird Europe B.V. zastrzega sobie prawo wyboru między wymianą wadliwych towarów lub wystawieniem noty kredytowej.

Gembird Europe B.V. Wittevrouwen 56, 1358CD Almere, [Holandia](#)  
[www.gembird.nl/service](http://www.gembird.nl/service)  
[support@gmb.nl](mailto:support@gmb.nl)